



Dear Pastosa E-Comm Customers,

This holiday season, online shopping and shipping is expected to be at an all-time high.

Order early!

FedEx is experiencing extremely high shipping volumes. For this reason, we are unable to offer Ground/Home Delivery service as in years past. The estimated transit time for this method is 3-5 days which would result in the spoilage of all perishable products.

Currently, we are only offering expediated delivery service options on our website. You can select either Standard/Priority Overnight or FedEx 2Day Air based on your location.

Please also note, FedEx has suspended their Money-Back Guarantee. In the event of a delay, FedEx is no longer reimbursing for shipping and product costs. This is due to COVID-19 coupled with the normal holiday suspension of their Money-Back Guarantee. We cannot stress enough, the importance of placing your orders as soon as possible.

Additional steps you can take to ensure a timely delivery are:

1. Ship your order to a residential address as opposed to a business address.
2. Guarantee the recipient is aware of, and present for, receipt of the order. Stolen packages and porch pirates on are on the rise.
3. Double check the ship to address for accuracy prior to checkout. If an order has to be rerouted due to an incorrect address, FedEx charges an additional fee.

We ask for your continued patience and support. Please note we will do our best to get your orders shipped to you quickly and efficiently. We sincerely appreciate your patience and look forward to fulfilling your holiday order.

Wishing you and your family a healthy and happy holiday season.

Merry Christmas!

Sincerely,

Jacqueline Fury

President Pastosa E-Commerce